

CICA is pleased to announce the commencement of a free Workplace Relations & Safety Advisory Service for members called CICAASSIST from 1 July 2014.

CICA**ASSIST** has three components:

- ◆ A free advisory Help Desk
- ◆ A 24/7 Incident Response Service
- ◆ Discounted rates for legal services through our partner law firm, Holding Redlich.

CICAASSIST Advisory Help Desk

CICA**ASSIST** provides members with free access via email or phone to Workplace Relations & Safety advice on issues such as:

- ◆ Pay and conditions
- ◆ Leave entitlements
- ◆ Award compliance
- ◆ Bullying, discrimination
- ◆ Fair Work compliance
- ◆ Pay disputes
- ◆ Investigations
- ◆ Claims
- ◆ Misconduct and performance management
- ◆ Safety
- ◆ Employment contracts
- ◆ Policies and procedures
- ◆ Directorships and shareholding
- ◆ Privacy

CICAASSIST 24/7 Incident Response Service

CICA**ASSIST** will also give members free access to a 7 day a week, 24 hour hotline service to contact a lawyer in the event of a serious work health & safety accident/incident or a workplace regulator intervention or any unlawful union right of entry / industrial action.

The CICA**ASSIST** Hotline is 1800 HR LAWYER (1800 475 299 31). *(Local call charges apply, more for mobile calls)*

Email cica-assist@holdingredlich.com

CICA members will receive initial free legal advice on how to manage the incident. If members wish to engage a lawyer through the CICA**ASSIST** Help Desk, then discounted rates for legal services will apply.

CICAASSIST Discounted Workplace Relations & Safety Legal Services

CICA**ASSIST** is being provided in association with Holding Redlich. Holding Redlich is a national commercial law firm and will provide national coverage to CICA through its Australian network.

CICA has secured discounted rates for members if they engage Holding Redlich to provide workplace relations and safety legal services, with these rates being fixed for 3 years. More information about the CICA**ASSIST** program; rates and conditions can be found on the CICA website - www.cica.com.au .

THE CRANE INDUSTRY COUNCIL OF AUSTRALIA
PO Box 136, Mount Waverley Vic 3149
Phone: 03 9501 0078 Fax: 03 9501 0083
E-mail: admin@cica.com.au Website: www.cica.com.au

